- (a) Training and education programs informing employees about obligations under this section, including how to identify and report MDR reportable events:
- (b) Internal systems that provide for timely and effective identification, communication, and evaluation of events that may be subject to MDR requirements, a standardized review process/procedure for determining when an event meets the criteria for reporting under this part, and timely transmission of complete MDR's to FDA and/or manufacturers; and
- (c) Documentation and recordkeeping requirements for:
- (1) Information that may be the subject of an MDR;
- (2) All MDR's and information submitted to FDA and manufacturers;
- (3) Information that facilitates the submission of certification reports; and
- (4) Systems that ensure access to information that facilitates timely followup and inspection by FDA.

#### §804.35 Files.

- (a) A device distributor shall establish a device complaint file in accordance with §820.198 of this chapter and maintain a record of any information, including any written or oral communication, received by the distributor concerning all events that were considered for possible reporting under this part. Device incident records shall be prominently identified as such and shall be filed by device. The file shall also contain a copy of any MDR along with any additional information submitted to FDA under this part. A distributor shall maintain records that document the submission of copies of MDR's to manufacturers.
- (b) A device distributor shall retain copies of the records required to be maintained under this section for a period of 2 years from the date that the report or additional information is submitted to FDA under §804.25, or for a period of time equivalent to the design and expected life of the device, whichever is greater, even if the distributor has ceased to distribute the device that is the subject of the report or the additional information.
- (c) A device distributor shall maintain the device complaint files estab-

lished under this section at the distributor's principal business establishment. A distributor that is also a manufacturer may maintain the file at the same location as the manufacturer maintains its complaint file under §§ 820.180 and 820.198 of this chapter. A device distributor shall permit any authorized FDA employee, during all reasonable times, to have access to, and to copy and verify, the records required by this part.

# PART 805—CARDIAC PACEMAKER REGISTRY

### Subpart A—General Provisions

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AUTHORITY: 42 U.S.C. 1395y(h), 1395y note.

SOURCE: 52 FR 27763, July 23, 1987, unless otherwise noted.

## **Subpart A—General Provisions**

## §805.1 Scope.

(a) This part provides for a nationwide cardiac pacemaker registry and requires any physician and any provider of services who requests or receives payment from Medicare for the implantation, removal, or replacement of permanent cardiac pacemakers and pacemaker leads to submit certain information to the registry. If the physician or the provider of services does not submit the information according to this part and 42 CFR 409.19(a) and 410.64(a), HCFA, which administers the Medicare program, will deny payment to the physician or the provider. FDA will use the information submitted to the registry to track the performance of permanent pacemakers and pacemaker leads and to perform studies and analyses regarding the use of the devices, and to transmit data to HCFA to assist HCFA in administering the Medicare program and to other Department of Health and Human Services'